



TEAMSESCO Field Service Authorization Form

(please complete and email to customerservice@teamsesco.com or fax to (336) 662-0628

Today's Date: _____ Date Service Requested: _____

Company Name: _____

Requesters Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Phone 2: _____

Fax: _____ Email: _____

Description of Problem: *(please be as detailed as possible)* _____

Manufacturer: _____ Model/Part Number: _____ Keypad displayed fault code: _____

TEAMSESCO field service rates are \$150 per hour straight time and \$225 per hour for overtime and weekends. Travel and field service preparation time are included in this fee. Travel is billed at \$2/mile for TEAMSESCO vehicles. Additional travel and living expenses will be invoiced at cost plus 25% for extended field service needs. Invoices will include a summary of approved travel and living expenses. When service personnel are on site but unable to perform services requested due to circumstances beyond TEAMSESCO control, the customer will be charged for all accumulated time. The customer shall provide TEAMSESCO with information on the systems as applicable, and make the associated documents available to TEAMSESCO (instructions, manuals, software, etc.)

Customer Signature

Customer Purchase Order Number