

# TEAMSESCO

THE LEADER IN INDUSTRIAL ELECTRONIC SERVICE!

OFFERING THE BEST IN GUARANTEED REPAIRS



Our exclusive closed loop hydraulic loading system allows TEAMSESCO to fully load test all brands of AC, DC drives and soft starters, assuring you a reliable repair, guaranteed!



— NATIONAL —  
**STAR SERVICE**  
GUARANTEED REPAIRS

## THE BEST TECHNICIANS

Our experienced technicians specialize in AC Drives, DC Drives, Servo Drives, Programmable Logic Controllers (PLCs), Solid-State Starters, Softstart Controls, Electronic Motor Brakes, Power Supplies, NC & CNC Controls, Instrumentation, Timers, Counters, Temperature Controllers, and many others.

## THE BEST TEST PROCEDURES

We have written and computer test procedures as well as schematics and documentation for much of the equipment that we repair. If we don't have it then we will create our own documentation and schematics with our computer aided testing and design equipment.

## THE BEST TEST EQUIPMENT

We own the best test equipment available in this industry. We also design and build much of our own test equipment including dedicated test "jigs" that are not commercially available. If we don't have it and can't buy it then we will design and build it! In addition, we have the very best AC and DC drive load testing center, air-cooled, closed-loop, hydraulic loading system, an industry exclusive! No one else's even comes close!

## THE BEST TRACKING SYSTEM

We track all jobs throughout the entire repair process. Our real time tracking system allows us to keep you advised of job status at all times. We give our customers access to the tracking process, including failure reports, through our TEAMSESCO website, [www.teamseSCO.com](http://www.teamseSCO.com).

## THE BEST TEAM

From our outside and inside sales personnel to our technical, marketing and operations staff, we have the most highly trained, dedicated and customer friendly staff in this industry. Let us serve you!



Founding Member

**TEAMSESCO**  
INDUSTRIAL TECHNOLOGY SERVICES®

TEAMSESCO NATIONAL  
SERVICE CENTER

7101 Cessna Drive, Greensboro, NC 27409

Call us today at **1-800-48-SESCO**  
or visit us online at [www.teamseSCO.com](http://www.teamseSCO.com)

Providing  
**INDUSTRIAL  
TECHNOLOGY  
SERVICES** since 1913.

# TEAMSESCO: STAR SERVICE GUARANTEED REPAIRS

## All of our industrial **electronic** service teams are here for you!

Each of our repair teams offer around the clock service and support. 24 hours a day, 7 days a week, 365 days a year, TEAMSESCO is here to make sure your facility stays up and running regardless of your service needs!



### INSURE THAT YOUR ELECTRONICS, SERVO MOTORS AND DRIVES ARE REPAIRED RIGHT, THE FIRST TIME!

TEAMSESCO provides quality repairs on industrial electronic equipment. Every repair is backed by our exclusive one-year **STAR SERVICE** warranty and tracked using our state-of-the-art barcode tracking system. Our extensive database allows you to price your repairs even before sending the units to us. Simply go to [www.teamseSCO.com](http://www.teamseSCO.com), search for your part number, and if the price is right, print the packing slip, attach a purchase order, and send it to us pre-approved! Your job will go immediately to the workbench saving you the time of quoting and approval.

This process also allows us to get your needed part back to you in a timelier manner.

TEAMSESCO is uniquely qualified to service and repair your servo motors and drives. For many of our customers we repair both their servo motors and servo drives which gives us the ability to test the units together before shipment. Search our on-line database for your motor and get instant on-line repair pricing. Can't find your particular motor? Send it in for a **FREE, NO OBLIGATION** evaluation. Let our expertise work for you!

#### AC/DC DRIVE SERVICE TEAM

TEAMSESCO provides quality repairs and load tests all brands of AC and DC drives with every repair backed by our exclusive one-year **STAR SERVICE** warranty.

- All drives are disassembled and cleaned
- Each unit is diagnosed and failed components are replaced using OEM or better parts. Additionally, all high failure rate components are replaced
- Each unit is load tested using our closed loop hydraulic loading system – putting your repaired drive under full load conditions

- All jobs are static packed for protection
- Your repaired drive is backed by our exclusive one-year warranty on the entire unit and tracked by our state-of-the-art bar-code tracking system
- Track jobs online through our customer web portal
- Factory trained technicians
- Field service available
- Warranty repair center



#### TEAMSESCO NATIONAL SERVICE CENTER

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**INDUSTRIAL TECHNOLOGY SERVICES** since 1913.



## SERVO MOTOR SERVICE TEAM

- Each motor is put through intensive dynamic testing to determine faults and a course of action is determined to correct failures
- Alignment is checked and recorded
- Motor is completely disassembled all parts are cleaned and inspected
- Motor windings are washed, baked, and tested
- Stators are surge tested at 1500 volts to ensure windings and insulation will withstand full-load
- Feedback devices are reconditioned and tested
- The motor is repaired and reassembled using new seals, gaskets and hardware
- Motor is run tested using TEAMSESCO customized test equipment
- Motor is painted and returned in like new condition

## PLC SERVICE TEAM

- Common failure rate components are replaced
- Unit is diagnosed and failed components are replaced using OEM or better parts
- PLC's are tested utilizing OEM software, TEAMSESCO generated programs, and run tested in the OEM's PLC rack
- All jobs are static packed to protect them during shipment and storage
- Your repaired PLC is backed by a one-year warranty on the entire unit and tracked by our state-of-the-art bar-code tracking system



## FIELD SERVICE TEAM

TEAMSESCO provides on-site industrial electronic diagnostics and repairs to control systems nationwide. Our technicians and engineers are factory trained and experienced in all brands of industrial electronics and are available 24/7/365.

- Electronic equipment including drives, PLC's, and servo systems
- Human machine interface, touch-screens, monitors
- PLC programming and drive programming
- Machine and control diagnostics
- Electronic service including preventative maintenance



## UNCONVENTIONAL PRODUCTS TEAM

Many TEAMSESCO customers have "non-standard" electronic items that require being sent overseas or to the OEM for a reliable repair which can take up to 15 weeks! We have the capabilities to develop reliable test procedures that allow our technicians to fully test these units. We accomplish this through on site visits from a TEAMSESCO representative or by customers providing old equipment and all available documentation. If you have an **UNCONVENTIONAL PRODUCT** repair that you would like for us to diagnose, please contact a customer service representative today!

## SERVO SYSTEMS TEAM

- TEAMSESCO repairs all brands of servo power supplies, amplifiers and controllers
- All Servo drive components are disassembled and cleaned to remove contaminants
- High failure rate components are replaced
- Unit is diagnosed and failed components are replaced using OEM or better parts
- Each servo unit is tested by running a compatible motor utilizing OEM software, cables and feedback devices
- All jobs are static packed to protect them during shipment and storage
- Your repaired servo component is backed by a one-year STAR SERVICE GUARANTEE on the entire unit and tracked by our state-of-the-art bar-code tracking system



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**INSTAQUOTE**  
ON YOUR REPAIR TODAY!

**DONE ONCE DONE RIGHT**

PLC's | AC/DC Drives | Specialty Markets | Displays | Power Supplies | Printed Circuit Boards | Field Service | Servo Systems | Unconventional Products



# Nationwide Support from **Our North Carolina** Service Center

As **TEAMSESCO** continues to expand across the country, our centralized location in North Carolina allows us to provide nationwide support for our growing customer base. Our expansive facility allow us to provide:

- *Repair and testing equipment of the size and scope required to guarantee reliability and long-life on the items that we service.*
- *Over one-million repair parts in inventory to insure that the parts required on your emergency and normal repairs are available when needed.*
- *A large pool of well-trained and highly-skilled technicians with the depth of education and experience required to repair your items quickly and with the highest quality.*

Our Greensboro, North Carolina Service Center, comprising 25,000 square-feet on a 4-acre site, provides the very latest in service and repair of industrial electronics. **TEAMSESCO** employs the best technicians in their particular fields, and provides the most up-to-date testing equipment and procedures found anywhere in the industry, **GUARANTEED!**



## **GREENSBORO SERVICE CENTER**

Complete turn-key repair services for industrial electronics and servo motor repairs including service calls/troubleshooting/start-ups with 24-hour "around the clock" service

**7101 Cessna Drive, Greensboro, NC 27409**  
**800-48-SESCO | [www.teamsesco.com](http://www.teamsesco.com)**

## Emergencies, **Meeting Customer** Needs by Road and by Air!

By road or by air, 24/7/365, **TEAMSESCO** can meet your service needs. We can quickly transport one tech or a whole team of technicians with parts and equipment to your plant or to any airport near your plant. Our fully trained staff of service call and trouble-shooting professionals includes experts in:



**PLC's | AC/DC Drives | Specialty Markets | Displays | Power Supplies | Printed Circuit Boards | Field Service | Servo Systems | Unconventional Products**

On the web at [www.teamsesco.com](http://www.teamsesco.com)



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